

Quality Matters

Volume 3, Issue 9

May 2002

Our Mission Statement:

To cultivate the quality profession and be a user-friendly resource for the KC community by:

- Promoting the use of quality principles, methods and technologies through information, education and networking opportunities;
- Enhancing the value of membership by motivating participation in the local Section as well as National;
- Expanding quality awareness through the use of outreach opportunities to the community.



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Information is being collected for the newly elected 2002-2003 Committee Chairs.

Check in the future issue, September 2002, page 4 for the complete listing.

Annual Business Meeting

May Meeting Celebration

Fellow members: We are again nearing the end of another successful year with the Kansas City Section 1301. A lot has happened this year both from a local as well as from a national perspective. We are going to hold our annual meeting to relish and share in some of the successes from this past year.

The meeting will be held at the Boardroom BBQ restaurant on Thursday, May 16th at 6:00 PM. You can find the Boardroom at 9600 Antioch on the south west corner of 95th and Antioch in Shawnee Mission, KS. All are invited to attend. Price is the normal \$16.00 per person. We will be celebrating the successful year that our section has had and we will be honoring the individuals that have contributed to that success.

For reservations, contact: Denise Hamalainen (816) 274-5456 or email Denise at dhamall1@hallmark.com. Or contact any of the board members and we will be glad to help out.

Some success to share: We have successfully moved from a Thursday Evening short meeting with a weak attendance to a Saturday Morning workshop that has a much stronger attendance. We feel that the transition has yielded a much higher value to the members at no additional cost to the members. The section was actually losing money on the Thursday evening meetings due to the cost of the hotel meeting room. The Business & Technology Center has helped us by graciously allowing us to use their facilities which have cut our costs. This allows us to give more to the member. At this writing, we have not had the April 27th Six Sigma workshop, but I am placing my bets that it is going to be just as successful.

For the near future, we are planning to attend our national Annual Quality Congress this month in Denver. Some of our members are going to participate in the Denver event to gain knowledge about how to conduct and manage a conference. For those new to our Kansas City activities, we will be hosting the 2003 AQC right here in our own backyard. This will be a major event for our section and we are planning ahead.

See page 2 for continuation

FYI—What is going on in the Section

Budget Information: Seminars attendance continues to go up. All expenses need to be turned in. Hallmark is making a contribution to the 1301 fund.

Interested in advancing to a Senior Member. See Mike Beatty (see page 4)

Web Site—Voted to upgrade the services. John Steltenpohl is the official Internet Liaison.

AQC in Kansas City 2003—Fundraiser is underway to defray costs. Theme is selected. Team to make contact with local businesses.

There is much potential for Community Outreach. People don't know and in some cases don't care who ASQ is. Team to be formed after much debate. Passed by narrow margins.

Tour at LabOne in June—See Calendar of Events.

KAE Conference and Banquet Facility Coordinator Opportunity

The Kansas Award for Excellence is looking for a volunteer to serve as the 2002 Best Practices and Awards Banquet On-Site Facility Coordinator. This person will serve on the 2002 planning team, and will coordinate team plans with staff at the Doubletree Hotel in Overland Park.

Responsibilities include:

- Serving as Point of Contact for KAE to hotel staff
- Negotiating technology and physical needs for the Conference and Banquet
- Determining space needs and floor lay-out of Banquet
- Providing up-to-date participant numbers to hotel staff

Volunteer will also assist as a point of contact for registration and trouble-shooting during the conference and banquet.

Please contact John or Tina Shoemaker at 800-743-6767 or jshoemaker@qof.com if interested.

Continued from page 1

Doug Wood is heading up the Site Committee that will help to present our city to the quality world. His committee members are looking to our section for volunteers to help organize and manage the convention. Members that volunteer can attend the conference for free. If you are interested or would like more information, please contact him or one of the board members. You can find our personal information on the board contacts page of this newsletter (page 4).

Dewey Butts III, Section Chair

Coming at you...

See June's Newsletter for highlights from the AQC in Denver, April's Six Sigma Workshop and detail information on the tour at LabOne.

PROFESSIONAL ADVANCEMENT

Calendar of Events

May 16, 2002	Thursday	Annual Business & Recognition Meeting	TBD
May 20-22, 2002	Monday	AQC	Denver, CO
June 1, 2002	Saturday	CQE, CQA, CSQE, CQIA Cert Exams	KCK Community College
June 3-7, 2002		ASQ Green Belt Training	Embassy Suites
June 20, 2002	Thursday	Tour—LabOne	At the facility
June 24-28, 2002		ASQ Greenbelt Continuation from the 3rd	Embassy Suites
July 21, 2002	Saturday	Tactical Meeting	Lois Cowden
August 4, 2002	Saturday	Tactical Meeting	Lois Cowden

Check out the web site for the latest information—<http://www.asq1301.org>

No Classes are scheduled until Fall at KCKCC.

Call Carla Pestock at KCKCC for more information at 913.288.7189

ASQ Certification

Congratulations to the following individuals who sat for the March 2, 2002, exams:

Glen Davis,	CQMgr	Douglas Hoffman,	CQMgr
Emily Murphy,	CQMgr	Melynda Steward,	CQMgr
Barbara Van Vleck,	CQMgr	Jerry Hull,	CMI
Beverly Kempf,	CQA-HACCP		

Certification Exam Dates

	Exam Date	Deadline
CQE, CQA, CSQE, CQIA	06/01/02	Past Due
CQT, CRE, CMI, HACCP, CQMgr, SSBB	10/19/02	08/23/02
CQE, CQA, CSQE/CQIA	12/07/02	10/04/02

CQE = Certified Quality Engineer
 CQMgr = Certified Quality Manager
 CMI = Certified Quality Inspector
 CQIA = Certified Quality Improvement Associate
 SSBB = Six Sigma Black Belt

CQA = Certified Quality Auditor
 CRE = Certified Reliability Engineer
 CQT = Certified Quality Technician
 HACCP = Hazard Analysis Critical Control Point
 CSQE = Certified Software Quality Engineer

Contact Mike Beatty for more information at 816.997.5174, email mbeatty@kcp.com or register online at ASQ.org

COMMITTEE CHAIRS

ASQ Section 1301 2001-2002

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Immediate Past Chair / AQC 2003

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ASQ, a professional nonprofit association, is the worldwide leader in the development, promotion and application of quality-related information and technology for the quality profession, private sector, government, and academia. ASQ, headquartered in Milwaukee, serves more than 133,000 individual and 1,100 sustaining members.

EMPLOYMENT OPPORTUNITIES

Opportunity at Harley-Davidson

PROJECT ENGINEER SR. Electrical/Electronic System ⁰⁰¹

The general purpose of this position is to support production of the current model year vehicle at the Kansas City manufacturing facility by application of engineering principles for manufacturability. This position will be responsible for the electrical and electronics liaison for Kansas City. This will include reviewing part and process changes, solving manufacturing and design issues, and reviewing running and model changes. This person will communicate all electrical manufacturing issues to appropriate PDC personnel and represent future electrical design changes to KC manufacturing. Will directly be responsible for the electrical portion of roller test and any electrical verification during assembly. The individual in this position will likely be required to work on more than one program simultaneously. In this position it will be necessary to take direction from and support the activities of Design Engineers.

Supplier Quality Engineer ⁰⁰⁸

Serves as a leader and a resource to area personnel regarding supplier quality issues and continuous improvement activities. Additionally required to represent Kansas City in enterprise wide forums.

Leads the effort to assure improvement in supplier quality through implementation of the 8 Part Supplier Quality Strategy, problem solving techniques, training (external suppliers) and quality control documentation.

Works with suppliers to plan, organize and complete highly-specialized and complex manufacturing engineering projects at the supplier's facilities, assuring that parts and assemblies are processed and tooled to optimum quality, quantity and cost requirements.

Calibration Technician ⁰⁰⁶

Verify and calibrate equipment, tools, and fixtures used to design, test, or produce products manufactured or distributed by GARMIN. Maintain and assure the integrity of calibration records to provide an effective system of recall and re-verification. Facilitate the effective movement of equipment from work areas to calibration and then back to original use.

To Apply:

If you would like to apply for this job, please send an e-mail to jobs@garmin.com <mailto:jobs@garmin.com>. Please be sure to include your resume in the body of your e-mail or as an attachment.

Quality Assurance Specialist ⁰⁰²

Community Blood Center is the area's local non-profit provider of blood products and services to area hospitals. We are currently searching for a detail-oriented individual to fill the role of Quality Assurance Specialist.

This person will perform tasks in our QA department that; support the development, description, implementation, evaluation and improvement of CBC's quality system. As well as promote CBC compliance with regulatory, accreditation, CBC, and customer requirements pertaining to CBC products and services.

This individual will participate in; auditing, nonconformance and complaint report management, document creation, revision, review and approval. Training, change management, control of quality records and management of recalls and market withdrawals.

Please submit resume and salary requirements to: Darren Enochs to fax(816)968-4047 or e-mail dse@cbckc.org

Manager RA/QS Ramsey MN ⁰⁰³

Responsible for management of RA/QS department. Must possess detailed working knowledge of ISO and FDA-QSR requirements. Possess 3+ years experience with Regulatory Affairs and Quality Assurance of medical/laboratory diagnostic devices. Requires B.S degree.

Opportunities@Remelinc.com <mailto: Opportunities@Remelinc.com?Subject=Manager RA/QS - Ramsey MN>

Regulatory Affairs Manager ⁰⁰⁴

Responsible for ensuring regulatory compliance to all domestic (US FDA) and foreign governments regulations and quality standards. Possess minimum of 5 years experience in regulatory affairs and quality systems including ISO 9001 and US FDA. Possess Bachelor's degree; BS in science preferred. Knowledge of local regulations for Environmental Protection and Employee safety.

Opportunities@Remelinc.com <mailto: Opportunities@Remelinc.com?Subject=Regulatory Affairs Manager>

EMPLOYMENT OPPORTUNITIES

Supplier Quality Development Engineer ⁰⁰⁵

Tracker Marine is a market leader and innovator in the boat manufacturing industries in which we compete. This new position is an excellent opportunity for individuals who have a 4 year or 2 year engineering or science degree. 5 or more years quality engineering experience with a consumer durable goods multi-plant manufacturer is required. CQE or CQA is preferred.

Illustrative responsibilities: this person will review current suppliers, and work with plants to identify and resolve issues; manage supply base rating system, and promote use of statistical process control by suppliers to assure continuous improvement. Training and JIT experience is desirable.

To learn more about this opportunity, please send resume via fax 417-873-4734, e-mail or complete online application (jobs@trackermarine.com), mail (Tracker Marine, Att: Professional Staffing-ASQ), 2500 E. Kearney, Springfield, MO 65803 EOE.

EFAST Chief QC Specialist ⁰⁰⁷

The following is an edited job description for our Quality Control Specialist position in Lawrence, KS. We are located right off of K-10. Just 25 miles West of I-35 and I-435, with no lines of merging traffic. Candidates selected for this position will be subject to a government security investigation and must meet eligibility requirements for access to classified information.

EDUCATION, SKILLS AND KNOWLEDGE:

- § Bachelor's degree in Engineering, Business, Mathematics, Operations Research or appropriate combination of education and experience.
- § A minimum of five years of quality engineering experience is required
- § Demonstration of leadership, supervisory, organizational, interpersonal, and customer service skills are required.

Applicants can either e-mail me or fax their resume to 319-339-6931. Please call me with any questions.

Christine Wittmann
NCS Pearson Technical Recruiter
319-339-6562 or 888-311-9486 ext.6562
www.ncspearson.com

3 Great Seminars

ISO 14001	May 14, 2002	\$150
TS16949	May 15, 2002	\$150
ISO 9001 Transition	May 16, 2002	\$150

Learn how to:

- ✓ Keep the system simple,
- ✓ Build on what is already working,
- ✓ Include only what adds value, and
- ✓ Create systems that drive down costs

These seminars are highly interactive with exercises and discussion.

Learn how to interpret and effectively apply these standards in your organization.

Paragon Business Solutions, Inc.

Location: Holiday Inn SW
Viking Conference Center
10789 Watson Rd
St. Louis, MO 63122
(314) 821-6600

Time: 8:30 AM to 4:30 PM

Lunch Included

0.7 CEU's per Seminar

Call **1-888-382-2831** for more information or visit our website at www.Paragonstar.com for details and a Registration Form.



**Paragon Business
Solutions, Inc.**

EMPLOYMENT OPPORTUNITIES

Process Manager ⁰⁰⁹

The Process Manager would be responsible for continuous improvement activities affecting all operations of the site. Implement and maintain lean manufacturing technique. Develop programs and train employees in a variety of lean manufacturing activities. This is a direct report to the Plant Manager.

They are to assimilate the lean culture into this organization. It's an exciting opportunity because a lot of the trial and error has been resolved through experiences.

Tom Gill American Consultants 816-373-2222

Quality Engineer ⁰¹⁰

Interactive position. Work with all production supervisors/managers fro training need for Quality system and support of lean. Capability studies on manufacturing processes. Work with division engineering and quality assurance personnel on quality and production issues. Some outside vendor interaction regarding quality issues.

Tom Gill American Consultants 816-373-2222

Quality Manager ⁰¹¹

- * 2-5 years management experience in QS9000 environment
- * BS degree in technical discipline

Responsibilities include QS9000 compliance, PPAP, APQP and FMEA coordination, coordinating internal/external audits, leading data-based decision making, statistical analysis/support, and customer/vendor relationships. The successful candidate will be responsible for integrating critical quality management concepts into the daily activities of all employees.

joe@prod-resources.com [mailto:joe@prod-resources.com]

Quality Technician ⁰¹²

Seeking a candidate w/excellent math, problem solving skills, verbal and written comm., superior computer skills, 2 yrs prior work exp. Req. Must have exp in the use of measuring devices. AA or Tech School degree a plus. Full benefit package.

Send resume to Heatron, Inc.
3000 Heatron Inc. Leavenworth, KS 66048
fax 913-651-4105 or email patl@heatron.com

Quality Manager ⁰¹⁴

This individual will be working with hardware and service providers and deal with both pre and post product launch issues. On the pre launch side, work with the manufactures of the hardware and analyze problems like failure mode analysis as well as other manufacturing issues. On the post launch side, deal with any customer issues or product failures. The post quality system is in place as far as process defined and written; the pre quality issues are not as defined or set. This individual will write quality procedures and 80% of their responsibilities will be in the pre launch mode. This position involves supervising 2 people (1 Quality Analyst who is doing quality auditing + 1 individual who is a software development tool person working with a software package that is provided to the retail stores). Travel up to 30%, that is probably on the high side. Utilize Excel, and MS Word, must have computer skills. Prefer manufacturing, like electronics background (not a rule-out), need to know formal quality procedures, would like as much experience as can get, BS degree required. Up to \$75K not including the bonus.

Quality Analyst ⁰¹⁵

This individual will perform various data analysis work to identify quality issues and forward corrective action plans to the appropriate dept. This individual is not responsible for implementation but only trend analysis. Prefer someone out of a manufacturing environment if salary allows. Perform on-site inspections. Sites of inspections are hardware manufacturers and suppliers. This amounts to approximately 40% travel.

Salary up to \$46K not including the bonus. Prefer a degree with around 1-2 year's quality experience.

Dan Prussing
Austin Nichols Technical Search
816-471-5575
www.austintec.com
dan.prussing@austintec.com

Aerospace Quality Engineer ⁰¹⁶

Note: This job REQUIRES a Bachelors Degree and experience in the Aerospace Industry.

Position Summary: Provide and maintain "Quality Plan" for controlling the design and manufacture of connector components and assemblies, and perform internal and external quality system audits. Determine opportunities for improvement and causes their implementation. Strong SPC background required.

Nancy DiDuca ndiduca@plastics-careers.com
MRI Prospect Heights 847-298-8780 413-793-0896 FAX

Quality Assurance Manager ⁰¹³

To Apply If you would like to apply for this job, please send an e-mail to jobs@garmin.com <mailto:jobs@garmin.com>. Please be sure to include your resume in the body of your e-mail or as an attachment. *Please see the web page for detail information concerning this job.*

THE LIGHT SIDE



Quick Tip

For strong bones, besides vitamin D you need vitamin K meaning a helping of dark greens daily.

Riddle of the Month

I travel all over the world, I make some people smile, but other run from me and I can be a pain in your neck. What am I?

Rules For Living

The easiest way to find something lost round the house is to buy a replacement.

One good turn gets most of the blankets

Don't forget to visit the web site at:

<http://www.asq1301.org>

For the latest news releases!!

Quote of the Month

“Civilization is a movement, not a condition; it is a voyage, not a harbor.”

Arnold Toynbee

On July 4, 1776, England's King George III wrote in his diary: “Nothing of importance happened today.”

The former emperors of Germany and Austria-Hungary were called Kaisers, and the former rulers of Russia were called Tsars. Both words translate into “Caesar” in their native languages.

Utah is also known as the Beehive state.

Charles Darwin rarely used the term “evolution” and it was Herbert Spencer who coined the phrase “survival of the fittest.”

The phrase “What a guy” may be a compliment in the US but it is an insult in Great Britain.

WUZZLES

1
N
U
S

2
**his limit
with
his limit**

Answers: Wuzzles: 1) Sunup, 2) Within his limits.
Riddle: A Camera Trivia: A—Partly because of 9-11

TRIVIA

About how much money did the US Postal Service lose last year?

- A) \$1.6 billion
- B) \$1.6 million
- C) They did not lose money

American Society for Quality

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