

february 2003

# quality matters

ASQ Section 1301—Kansas City

ASQ 1301 February 15<sup>th</sup>, 2003 WORKSHOP

## Implementing Lean Manufacturing

Presenter: Mary Murphy, MM

Reservations: Heather McCain - (816) 274-8337 : e-mail – hmccai1@hallmark.com

The Business Technology College (BTC) on 6899 Executive Drive in Kansas City MO (near World of Fun) is the site for the February workshop. The workshop is on Saturday, February 15<sup>th</sup>, 2003 from 8:30am until 12 noon. Cost is \$16 with a continental breakfast provided. For those seeking re-certification credit, the workshop will count as two regular meetings. Mary Murphy, the Systems Improvement Manager for Haldex Brake Products Corporation, Blue Springs Division, will present the session. Mary has a Masters degree in Management from Webster University, and an undergraduate degree in Business Management and Human Relations from Mid-America Nazarene University. She is an 18-year member of ASQ. Mary has presented papers at two ASQ Quality Audit conferences on such topics as “Internal Audits with Part-Time Auditors”, and “Show Me the Money”, value-added auditing. She also presented two years ago at the ISO-9001 and ISO-14001 joint conference on “The Metamorphosis Into One Business System”, integrating ISO-9001 and 14001. Mary is the Management Representative for the company’s ISO-9001 quality system and ISO-14001 environmental system.

For the past three years, Mary has been involved with the implementation of “Lean Manufacturing” at the Blue Springs facility. She is currently working on a global planning process for the implementation of “Lean Manufacturing” at Haldex facilities throughout the world. Mary has completed the training requirements for auditing to SAE J 4001 Implementation of Lean Operation, and will share her experiences in implementing “Lean Manufacturing” at Haldex in relation to the SAE standard. The second part of Mary’s presentation will be a “hands on” workshop to consider various factors in Lean implementation.

### PLEASE PLAN TO ATTEND!!!

NOTE: Each ASQ meeting/workshop on Saturday is worth 0.6 RUs or 0.4 CEUs. Recertification units (RUs) are used to recertify through ASQ. Continuing Education Units (CEUs) are used for professional engineering, teaching, and other professions requiring education credits.

With a Vision to be  
the primary, recognized Quality  
Performance resource

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### Our Mission Statement:

To cultivate the quality profession  
and be the primary recognized  
Quality performance resource by:

- Promoting the use of quality principles, methods and technologies through information, education and participation
- Enhancing member value of membership by motivating involvement in the local Section as well as ASQ Divisions and ASQ National
- Expanding quality awareness through the use of outreach opportunities to the communities, and
- Ensuring good stewardship of the section resources.



volume 4, issue 6

## *ASQ Certification*

Congratulations to the following individuals who sat for the October 19, 2002, exams:

### **CQA-HACCP**

Aleck Colby

### **CMI**

John Slepinski

Les Demmers

Douglas Wood

Raymond Rowden

### **CQMgr.**

Gilbert Snedden

Timothy Lee

Jingqing Xia

Neil Bogle

### **CQT**

Darcy Kershner

Brian Goudreau

Jerry Hull

## *WANTED: ASQ Senior Members*

Looking for another way to promote your professional growth, and accomplishments in quality or the allied arts and sciences to your employer or potential employer? Submit an application for advancement to the grade of ASQ Senior Member. Contact ASQ National and request an application (B0130), or contact Mike Beatty (816) 997-5174/email - mbeatty@kcp.com for more information.

## *New Certification Exam*

ASQ's newest certification exam, Certified Calibration Technician (CCT), has been finalized and will be administered for the first time on June 7, 2003 with an application deadline of April 4, 2003. The CCT exam will be offered during the June and December exam cycle. Contact ASQ National or visit their web-site ([www.asq.org](http://www.asq.org)) for more information or a brochure.

## *ASQ AQC Local Tract—Preview*

The ASQ AQC Local Tract will be held on May 20, 2003 at the AQC in Kansas City, Missouri. The customers of the Local Tract are not-for-profit or nonprofit organizations. The focus for presentations is on systems thinking as it pertains to the Baldrige Criteria. Below is the schedule for the tract.

*Tuesday, May 20, 9:45 – 11:00*

### **Vision of the Future: Strategy and Leadership in Nonprofit Organizations**

*Tuesday, May 20, 11:00 - 12:15*

### **Customer Relationship Management in Nonprofit Organizations**

*Tuesday, May 20, 1:45 - 3:00*

### **Information, Data, and Results: The Business Side of Nonprofits**

*Tuesday, May 20, 3:45 - 5:00*

### **Volunteers and Staff: The Critical Balance of Needs for Nonprofit Support**

Please go to [www.asq1301.org](http://www.asq1301.org) for latest information.

## Calendar of Events

Event	Date	Place	Cost
Certified Quality Engineer Refresher Course	February 3, 2003	KCKCC	call
ASQ Customer Satisfaction Conference	February 10-11, 2003	New Orleans, LA	2 for 1 pricing
February Workshop Lean Manufacturing	February 15, 2003	Business Technology College	\$16.00
AQP 25th Annual Conference	February 24-26, 2003	New Orleans, LA	n/a
CQT/CRE/CMI/ HACCP/CQMgr/SSBB	March 1, 2003	KCKCC	n/a
ASQ Quality Management Conference	March 10-12, 2003	Phoenix, AZ	varies
Getting Ready for ISO 9001:2000 Seminar	March 25, 2002	Business Technology College	Free
AQC	May 2003	Bartle Hall, KC Mo.	TBA
CQE/CQA/CSQE/CQIA	June 7, 2003	KCKCC	n/a

**MAMTC = Mid American Manufacturing & Tech Center 913.469.6268**

**Business Technology College 816.482.5210**

**KCKCC = Kansas City Kansas Community College 913.288.7189 ask for Carla**

**have an event for the calendar? email newsletter editor. see page 7.**

## BTC Advisory Group Still Needing Help!

Roger Main, the program Director for the Business Technology College Quality Center is still looking for quality professionals to participate on the College's Industry Advisory Group.

The Group is currently at six members. The first meeting was held this past January. Roger states he would enjoy having more people volunteer to generate even more ideas.

Meetings are once a month, usually on the third Tuesday of the month. Time is 1:30 pm to 3:00 pm at the Business technology College. Please email Roger at [MainR@btc.kcmetro.cc.om.us](mailto:MainR@btc.kcmetro.cc.om.us) for more details.

## Certification Exam Dates

	Exam Date	Deadline
CQT/CRE/CMI/ HACCP/CQMgr/SSBB	03/01/03	01/10/03
CQE/CQA/CSQE/CQIA	06/07/03	04/04/03

  

CQE = Certified Quality Engineer	CQA = Certified Quality Auditor	CQMgr = Certified Quality Manager
CRE = Certified Reliability Engineer	CMI = Certified Quality Inspector	CQT = Certified Quality Technician
CQIA = Certified Quality Improvement Associate	SSBB = Six Sigma Black Belt	CSQE = Certified Software Quality Engineer
HACCP = Hazard Analysis Critical Control Point		

Contact Mike Beatty for more information at 816.997.5174, email [mbeatty@kcp.com](mailto:mbeatty@kcp.com) or register online at [ASQ.org](http://ASQ.org)

All Exams held at Kansas City Kansas Community College unless otherwise noted

**Quality Assurance Manager** 012429

The leader in the cargo control industry seeks Quality Assurance Manager to lead in the development, maintenance and enforcement of Kinedyne engineering standards as well as monitor supplier performance. Successful candidate will have a BS degree in Engineering, Metallurgy or Mathematics with a minimum of 3 years quality experience in the manufacturing industry. Must have experience with steel and aluminum in the areas of castings, forgings, extrusions, metal forming and fabrications. Must have great communication skills, ability to work with customers and at least 2 years in supervisor or management role. Only proven leaders with good project management skills will be considered. Send resume and cover letter with salary history to: **Human Resources, Kinedyne Corporation, 3701 Greenway Circle, Lawrence, KS 66046-5442** or e-mail: [jobs@kinedyne.com](mailto:jobs@kinedyne.com) EOE/M/F/D/V

**Quality Assurance Engineer** 012430

Plans and directs activities concerned with development, application and maintenance of quality standards for manufacturing processes, materials and finished products. Designs, installs and continually evaluates complex quality assurance and/or control methods and systems. Designs fixtures and processes to insure the continuing maintenance of product quality; may conduct vendor visits to insure quality; analyzes reports and returned products to determine quality trends and recommends corrective action. May assign work to inspectors and technicians. A bachelor's degree in Engineering from a four-year college or university; and one -to-three years related experience and/or training; experience with Boeing D1-9000A and/or AS9100 a plus.

Resumes can be sent to Rick King at B/E Aerospace, 10800 Pflumm Rd., Lenexa, KS 66215.

**Resident Engineer** 012431

A multi \$B tier 1 supplier to the automotive industry needs a quality professional to represent them at the facility of an OEM in the KC area. The successful candidate will be degreed, with good quality, quality systems, and problem solving skills. Also required is the ability to work well with customers, occasionally under stress. In this job, you will be on the payroll of the tier 1 supplier, and your desk will be at the OEM facility.

Contact Paul Stone, BVM International, 941 792 4209 and at [pstone@bvm.net](mailto:pstone@bvm.net).

**Quality Engineer** 012432

Incumbent must possess a Bachelor's Degree in an Engineering or Science Discipline, with credits in quality control or statistics and a minimum of three years experience in a manufacturing environment. The position requires PC proficiency, and strong negotiation, organizational and written/verbal communication skills. Must be self-motivated with the ability to effectively manage/prioritize multiple tasks in a deadline-driven environment. Experience in the development of new processes and products that must meet the QS Regulation and ISO 9001 is required. This position requires an experienced engineer that can interact with various coordinate disciplines. Professional certification (CQE) is desirable. Must have the ability to travel 10-20% of the time. [www.tecnix.net](http://www.tecnix.net) submit resumes to [jobs@tecnix.net](mailto:jobs@tecnix.net)

**Quality Assurance Engineer** 012433

\$2.75 billion global leader in the ophthalmic market with operations in 75 countries with products sold in more than 180 countries. Superb facilities, terrific benefits and the high quality of life in Fort Worth, Texas. Selected for the fourth consecutive year as "One of the 100 Best Companies to Work for" by *Fortune* magazine.

ASQ Certification or Six Sigma is huge. Medical device history is a has too. General Description: The incumbent will be responsible for designing, developing, testing and implementing manufacturing processes to meet the needs of new and existing products. Other duties and responsibilities include being the Plateau administrator for both Research and Development; data collection, analysis, problem resolution and sampling plans for functional and attribute product characteristics; conducting trend analysis of key quality indicators and other predictive tools; assisting in the preparation and analysis of process and product validations; training other IOL R&D personnel in quality tools such as DOE, SPC, R&R, and TQM; and performing quality audits, line inspections and reviewing documentation for compliance.

Amy Williams PHR CAPLAN GROUP Collective National Search Team  
972-219-7624 509-691-7338 FAX [Amy@CaplanGroupSearch.com](mailto:Amy@CaplanGroupSearch.com)  
[www.CaplanGroupSearch.com](http://www.CaplanGroupSearch.com)

**Quality & Productivity Coach/  
Master Black Belt**

012434

As a Quality & Productivity Coach/Master Black Belt, you will be responsible for working as part of the global core team helping drive this major Fortune Five Hundred World Wide Quality and Productivity efforts. Specifically, you will assist in designing and executing elements of a program which focuses on three themes around quality and productivity: execution of identified opportunities, identification of new opportunities, and development of a sustainable mindset across organization.

You will also drive existing Six Sigma efforts across the region to meet annual productivity targets while fostering a Six Sigma culture change throughout the organization. In addition, you will lead and coach teams working on Six Sigma end-to-end projects and drive and track these projects to successful completion, coach and train a broad group of staff members including Green Belts in the use of the DMAIC and re-engineering processes as well as application of Six Sigma tools, and serve as a member of the global coaching team, working with other Six Sigma experts to drive the Six Sigma program.

As well as serving as a self-motivated process change agent who works together with senior leadership to execute the Six Sigma/Productivity strategy, you will assist global program leadership in organizing and tracking Six Sigma projects, work on special initiatives related to business growth, benchmark both internal and external business processes to identify best in class processes and bring them to this organization, and assist in further establishing a sustainable quality improvement mindset throughout the organization by helping in the design, development, and execution of required training and communication programs.

Rob Perlin, Channels Marketing International, 702-433-9775

**Operations Certified Black Belt** 012435

Driving Business Process Improvement (BPI) initiatives within operations, supporting and leading the efforts in manufacturing plants. Coordinate and drive BPI projects and initiatives to meet/exceed business needs. Continually drive a cultural shift in the organization where business process waste is identified and eliminated with sustainable results/strategies, priorities and project goals.

Rob Perlin, Channels Marketing International, 702-433-9775



### QA Engineer Development 122323

Join the QA Team in supporting the Operations and Development Teams. Assess the company's compliance status as it relates to production and process controls. Assist with equipment qualifications/process validations. Develop and implement systems. Conduct internal quality system audits according to requirements of ISO 9001 and 21 CFR Part 820. Assist with managing process change control and non-conforming material systems.

BS degree in an Engineering discipline, Industrial or Mechanical preferred. Five years experience in the Medical Device industry or other regulated environment Validation (equipment, process and computer systems) experience. Capability analysis knowledge a plus. [www.tecnix.net](http://www.tecnix.net) submit resumes to [jobs@tecnix.net](mailto:jobs@tecnix.net)

### QA Engineer 122326

Join the QA Team in supporting Operations. Assess the company's compliance status as it relates to production and process controls. Assist with equipment qualifications/process validations. Develop and implement systems. Conduct internal quality system audits according to requirements of ISO 9001 and 21 CFR Part 820. Assist with managing process change control and non-conforming material systems. .

BS degree in an Engineering discipline, Industrial or Mechanical preferred 3 years experience in the Medical Device industry or other regulated environment. [www.tecnix.net](http://www.tecnix.net) submit resumes to [jobs@tecnix.net](mailto:jobs@tecnix.net)

### Component and Vendor Audit Engineer 122327

If you are an experienced degreed engineer that is interested in working with one of the top companies in the world, we have an opportunity for you as a component engineer.

You will be working with internal and external vendors to assure product quality. Medical device experience, process development experience with plastics and metals, tooling, GD&T, statistics and six sigma certification as well as the ability to travel internationally are requirements. If you are bilingual (English/Spanish) it is a definite plus.

Component design knowledge for components manufactured using plastic injection molding, metal stamping, casting, machining and metal injection molding experience with robust tolerance design and tolerance stack-up analysis, Kepner-Tregoe training, CAD experience and Smartscope experience is preferred. Must be bilingual (**English / Spanish**). The company offers premium benefits including 401K match, and top salary. [www.tecnix.net](http://www.tecnix.net) submit resumes to [jobs@tecnix.net](mailto:jobs@tecnix.net)

### Manager Quality Assurance 122320

High profile, Quality Assurance Management position with a Pharmaceutical market leader. You will have the unique opportunity to impact a growing Fortune 100 Company with the responsibility to assess, develop and drive the implementation of a World Class Quality infrastructure for it's distribution network.

**Salary: \$88,000 - \$108,000 plus bonus**

Location: St. Louis, MO. Email us your resume at [email@webco.cc](mailto:email@webco.cc) or visit our site at [www.webco.cc](http://www.webco.cc)

### Quality Managers 102414 & 102415

Industry leading foundry is searching for a talented Quality Manager to lead continuous improvement activities and be a key customer contact. This worldwide leader challenges mediocrity and strives for the highest quality in its products and customer satisfaction. Company offers a great working environment in which it embraces diversity and values human capital above all else. Enjoy a competitive salary plus bonus and an excellent benefits package when you join the team.

We're searching for a talented Quality Manager with a Bachelor's in Metallurgical Engineering and at least 5 years of quality experience in an aluminum or steel foundry. Must have great people skills and have at least two years in a quality management role. Lean, Six Sigma, and Toyota Production System skills are required. Join our team and become one of the industry's sought-after experts.

Michael J. Erdt, Account Executive Quality Assurance  
Management Recruiters of Davidson  
704-896-8890

### Miscellaneous Positions 122328

All these positions are based in an attractive small city (<100,000) in Kansas, on the Interstate 70 corridor; the location would be particularly attractive to families (affordable housing, low crime rate, good schools, medical facilities, etc.).

**SALES REPRESENTATIVE, OR SALES MANAGER** - further build Customer base; establish working relationships with Architects, Civil Engineers, DOT personnel (State and Federal); open new markets to utilize the unique capabilities of the Client to handle large steel projects; Client is seeking a self motivated professional with proven experience in industrial coatings / corrosion protection, etc. **SALES FIELD.**

**GENERAL PLANT MANAGER** - Oversee all areas of the business; Develop ongoing business plans, projections, action plans and implementations; Manage to performance measurements; Financial responsibility; Approval of all pricing / quotes; **ISO 9002 - REQUIREMENTS / AND PREFERENCES:** Quality certification experience preferred; **Quality manager experience desirable;** record of regulatory compliance with local, state and federal regulations; able to manage Public Relations, and Customer relations. Seeking someone from industrial steel service, or steel fabrication sectors with similar experience.

**PLANT OPERATIONS MANAGER** - working manager role; Responsible for production, process equipment within budget; Improve plant efficiencies for cost savings/reduction involving process tanks, racking, shipping, metallurgical process, material usage; **REQUIREMENTS / PREFERENCES:** ideally this person will come from an **ISO 9002** certified plant; have Leadership skills and Works well with people; Knowledge of OSHA / EPA / KDHE regulations; Innovative in problem solving skills; experienced in managing Safety program, Personnel documentation, handling scheduled reviews, performance management; Training and developmental skills.

**MEDICAL SCREENING:** after an offer of employment, the Candidate must be able to pass a broad-spectrum drug-screening test.

**ACTION:** Send an E-mail message to: [1khedman@attbi.com](mailto:1khedman@attbi.com). **NOTE:** we do not open attached documents. We are a search firm; referrals are on an EEO basis; our service fees are paid by our Client.

Due to the amount of job opportunities this month, not all were posted in February's newsletter. Please go to our web page at [www.asq1301.org](http://www.asq1301.org). Thank You!

## ASO Section I30I 2002-2003

Position	Name	Work	Fax	Work Email	Home	Home Email
Section Chair	Darryl Benson	816.270.8065		darryl.benson@harley-davidson.com	816.505.4481	royal4@sbcglobal.net
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Vice Chair	Laurel Berenguer	816.415.0286	816.415.2048	LBerenguer@cbs-opportunities.com		laurelberenguer@aol.com
Secretary	Debbie McCann	913.577.1803		debbie.mccann@labone.com	913.782.5636	
Treasurer	Karen Piper	816.545.6647	816.274.4084	kpiper1@hallmark.com		
AQC 2003	Doug Wood	816.274.8108		dwood4@hallmark.com	913.829.6330	
Arrangements Chair	Gilbert Snedden	816.363.5522	816.822.1414	gilbert@rudolphkc.com	816.483.0408	gsnedden@swbell.net
Auditing Chair	Jerry Parker	913.268.2182	913.268.2182	jerry.parker.b@bayer.com	816.587.3687	
Authorized CQMgr Trainer	Heather McCain	816.274.8337	816.274.4084	hmccai1@hallmark.com	913.685.8334	HeatherMcC@aol.com
Certification Chair	Mike Beatty	816.997.5174		mbeatty@kcp.com	913.341.9269	
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Librarian	Melynda Steward	816.274.8964	816.274.4743	mstewa4@hallmark.com		
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Student Branch Counselor	Open					

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**ASQ**, a professional nonprofit association, is the worldwide leader in the development, promotion and application of quality-related information and technology for the quality profession, private sector, government, and academia. ASQ, headquartered in Milwaukee, serves more than 133,000 individual and 1,100 sustaining members.

## American Society for Quality

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Target Delivery Date for this newsletter is February 2. If you receive this after that date, please notify the editor.

**MORE NEWS MORE NEWS MORE NEWS MORE NEWS MORE NEWS MORE NEWS MORE NEWS MORE NEWS MORE**

### *Section 1301 Quick News from the January Meeting*

Financials—All acceptable.

Darryl asked that we email our Best Practices as a section. These will be submitted to National.

Lois is working with NW Missouri State who wants to form a local section. The University needs support from our section to pull this off.

Programs for March appear to be Gene Kelly on Baldrige—Human Resources. For April the Awards Banquet will be held at the Boardroom BBQ in Overland Park. May there will not be workshop due to the AQC.

Section 1301 was chosen as a beta sight to test a new software communication by National. The system is called Share Point. Advantages is it's capability of a centralized calendar and allows board members to communicate to other sections nationally.

The ASQ local tract was discussed in length. See page 2. Questions included “What is AQC impact?”, “What is the local tract about?”, “What is a Not For Profit?”, and “What are the market needs for this group?”.

**VISIT [www.asq1301.org](http://www.asq1301.org) FOR MORE INFORMATION AND JOB OPPORTUNITIES!**