



quality matters

ASQ Section 1301 June 2006 Volume 7 , Issue 9

SPECIAL JUNE EVENT

A TOUR OF THE GARMIN PLANT IN OLATHE, KS

WHEN:
THURSDAY, JUNE 15
8:30 am - 10:30 am

WHERE:
1200 East 151st Street
Olathe, KS 66062
913-397-8200

**Just East of I-35 on the
North side of 151st street**

Garmin is a billion dollar company based in Olathe, KS. Garmin is engaged in manufacturing products for Aviation, Marine, Automotive, Wireless, OEM and General Recreation Applications.

Please enter the facility through the South Lobby, which faces 151st Street.

Note: There is limited visitor parking in the South parking lot and you may need to use the west parking lot across from the warehouse.

ASQ 1301 SMP Planning Session

ASQ Members are invited to join us to plan the year ahead.

The SMP Planning Session will take place Saturday, July 22, 2006 from 8 am until Noon.

Location:
Home of Lois Cowden,
Membership Chair
Meadowlane Townhomes
2104 NE 71st Street
Gladstone, MO 64118
(816)-455-7682

Directions:

From I-435 North: Continue north on I-435 past Worlds of Fun. Take the 152 West (Barry Rd) exit. From 152 take the Indiana (M1) exit. Turn South (left) on M1. After clearing the intersection, go to the 2nd stoplight, NE 72nd Street. (reference points: the 1st stoplight is at the Wal-Mart, 1 block before 72nd street. There will be a Quik Trip on your right at 72nd street). Turn West (right) onto 72nd. Go 3 blocks to N. Brooklyn. Turn South (left) on N Brooklyn and continue 1 block to NE 71st Street. Turn West (right) on 71st. 2104 is the 2nd driveway on the right.

From I-635 North: Follow I-635 North to I-29 South. From I-29 South, take the I-35 North exit. (Note: move to the left when you merge onto I-29 to reach I-35 North. The two right lanes will exit southbound.) From I-35 North take the first exit at Antioch road. Go North (left) on Antioch to 72nd Street. (Note: the exit puts you in approx. the 4400 block.) Turn West (left) on 72nd Street. Go 3 blocks to N Brooklyn and turn South (left). Go 1 block to NE 71st Street and turn West (right). 2104 is the 2nd driveway on the right.

From I-29 or MO 169 South: Go South to the Barry Road exit. Go East (left) on Barry Road to North Oak Trafficway. Turn South (right) on N. Oak and continue on to 72nd Street. (Note: Barry Rd. is approx. 83rd street.) Turn East (left) on 72nd Street. Continue to N. Brooklyn and turn South (right). (Reference Point: N. Brooklyn is the first street past the tennis courts on your right.) Go 1 block to NE 71st Street and turn West (right). 2104 is the 2nd driveway on the right.

If you have questions or need further directions, please call.
Lois

MAY WORKSHOP



ASQ Summer and Fall classes

A new approach to certification preparation

Section 1301 is trying a different approach to certification education in the following year. Under our previous approach, we offered multi-week classes focused on each type of certification, designed to take people through all the parts of the body of knowledge for the particular examination. Unfortunately, too few signed up to make any of these classes viable last year. So we will try another way.

First, we will offer a short, certification-specific class to help prospective exam-takers find out what areas of the bodies of knowledge to focus upon in their training. Next, we will offer several short classes on the various portions of the bodies of knowledge that are shared by the several certifications. Those needing to refresh only one or two areas may take only those areas they choose.

This approach offers several advantages.

- For those who need help, they can start by finding out what areas they need to brush up on. They won't need to go through hours of classes going over things they already know.
- For those wishing to take an exam for a certification that is rare in this area can brush up on those areas of knowledge that several exams have in common, such as quality tools.
- For those who do not which to take a certification exam. they can take one or two courses to improve their skills.

We hope that this 'a la carte' approach will help increase the number of those who can attend each class, and therefore make more classes viable.

The two classes to help exam-takers understand where they are in their understanding of the bodies of knowledge occur in August, and the follow-up classes are spaced out from September 11 to October 18. All the classes are timed to coincide with the various exam dates this fall.

All classes are at Kansas City Kansas Community College. Contact Betty Rega (913) 288-7228 for information or enrollment.

The initial classes are:

Certified Quality Engineer

August 19 (Sa) and 26 (Sa) 8:30am -3:00 pm

Manager of Quality/ Organizational Excellence

August 5 (Sa) and 12 (Sa) 8:30am -3:00 pm

See page four for full information on the first two summer classes, page 5 for the Fall offerings

Certification Exams

CQE/CQA/CSQE/CQIA/CCT/
CQPA

Exam Date June 3, 2006

Application Due April 6

CQT/CRE/CMI/CHA/CBA/

CMQ OE/Six Sigma Black
Belt

Application Due August 18,

Exam Date October 21

Certified Six Sigma Black Belt – Study Group

(ASQ Section 1301 Kansas City)

Meeting Location

PT's Coffee (inside Jayhawk Cen-
tral, next to KU Edwards Regent
Center)

12520 Quivira

Overland Park, KS 66213
913-897-5208

Study Materials

CSSBB Primer
Quality Council of Indiana

Time

7:00 pm to 9:00 pm

Study group contacts

Diana Fiddick Diana.L.
Fiddick@sprint.com

work# 913-791-7793

Greg McKain

gregmckain@yahoo.com
work# 913-573-6559

Kansas Center for Performance Excellence

Now is the time for organizations to apply for the

Kansas Award for Excellence Recognition Program

Registration Forms are on the KCPE Website: "KansasExcellence.org"

The following dates are scheduled for Application Seminars for those wishing to learn more about the process, All take place in Topeka: August 9, September 21, Nov 14

Applications for the Recognition Program can be submitted for the Summer Round (deadline July 11)

Earn RU credits while you learn about the Baldrige Criteria

Volunteer to serve on the 2006 Board of Examiners, 3 Days of training provided
Summer Round:

July 12 - 14, Univ. of Saint Mary, Leavenworth

July 18 - 20, Friends University, Wichita

July 21, Topeka (TL Training), KAE Office

For questions about either the application process for the recognition program or the examiner training, **contact the Kansas Center for Performance Excellence at 800-743-6767**

SITUATION WANTED

Seeking Kansas City-area opportunities to conduct an internal or external ISO compliance audit under the direction and guidance of an IRCA-certified ISO QMS Lead Auditor. Opportunity needed in order to complete IRCA Auditor certification.

Candidate's employer is willing to pay candidate's salary during the course of the audit and associated pre/post-audit activities.

Monte Olsen
Chief QA Specialist
Pearson Healthcare Division
Pearson Government Solutions
785-838-2165 (W)
816-213-7108 (M)

At the May 2006 meeting, members had requested more social events.

Diana Fiddick would like to get a feel for how many people would be interested in attending a T-Bones baseball game as a group before purchasing any tickets.

Tickets are generally under \$10 and parking is free. Families would be invited. Group rates apply for 25 or more.

A tentative date is 8-23-06. If you would like to be contacted about the possible event, please email Diana at fiddick@everestkc.net

**June 15 is the Deadline to turn in
Expenses to be
reimbursed by the Section.
Please Contact Stephen Spangler**





business & continuing education

KCK COMMUNITY COLLEGE 

Continuing Professional Education Quality Professionals

Certified Manager of Quality/Organizational Excellence

1.1 CEU's (11 contact hours)

Date: August 5 & 12, 2006
8:30 AM – 3:00 PM (Saturday)

Location: CEB, Conference Room B
Instructor: Heather McCain
Cost: \$133
Course No. CE-1239-01-064T

Certified Quality Engineer

1.1 CEU's (11 contact hours)

Date: August 19 & 26, 2006
8:30 AM – 3:00 PM (Saturday)
Location: CEB, Conference Room B
Instructor: Doug Wood
Cost: \$133
Course No. CE-1221-01-064T

Both courses are an overview of the body of knowledge. Participants will study test questions and determine where their strengths lie and where they need help to pass the exam. Specific courses will be suggested to help build up missing knowledge areas.

Registration

To register by phone call 913-288-7660. Credit card payment is required with phone registration. For course information, call Betty Rega at 913-288-7228.

Kansas City Kansas Community College

Business & Continuing Education
7250 State Avenue, Kansas City, KS 66112 (913) 288-7660 Fax: (913) 288-7663

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The follow-up classes are:

Introduction to Quality

Monday/Wednesday September 11,13,18, 2006 6:00-9:00 PM

Cost: \$125 (includes textbook)

Instructor: Heather McCain

This course is for anyone new to the quality field or for someone wanting to know more about basic quality concepts. Participants will learn about the practices and principles of quality, total quality management and process improvement concepts, as well as quality gurus. Participants will gain an understanding of quality concepts and common quality practices. Designed as partial preparation for several ASQ certification examinations. Exam application fees are separate.

Probability and Statistics Refresher

Monday/Wednesday, September 25-October 2, 2006 6:00-9:00 PM

Cost: \$125 (includes textbook)

Instructor: Doug Wood

This course is designed only as a refresher for those who are already familiar with probability and statistics, but need a review. The class will cover descriptive statistics, probability concepts, distribution types, confidence intervals, Central Limit Theorem, statistical inference, hypothesis testing, and analysis of variance. Designed as partial preparation for several ASQ certification examinations. Exam application fees are separate.

Quality Management Systems

Saturday, September 30 – October 7, 2007 8:00 AM – 4:00 PM

Cost: \$179 (includes textbook)

Instructor: John Shoemaker

This course offers an overview of two quality management approaches, the Malcolm Baldrige quality award criteria and the ISO 9000/ 2000 registration process. Aspects of the two approaches will be compared and contrasted, allowing attendees a better understanding of these common quality management approaches. Designed as partial preparation for several ASQ certification examinations. Exam application fees are separate.

Cost of Quality

Saturday, September 23, 2006 8:00 AM – 4:00 PM

Cost: \$79 (includes textbook)

Instructor: Doug Wood

This course focuses on tracking quality costs using the PAF model. The various categories of quality costs (prevention, appraisal, and failure), cost drivers and their relationship to key business measures will be covered. Emphasis will be on implementation of a quality cost system.

Introduction to Auditing

Wednesday/Monday/Wednesday, October 11,16,18, 2006 6:00-9:00 PM

Cost: \$125 (includes textbook)

Instructor: Tim Snyder

This course covers the basics of auditing a quality system. Participants will gain an understanding of auditing principles, how to audit a quality system, and what steps are involved in an audit. Preliminary work, executing, reporting, and closing an audit will be covered.

Designed as partial preparation for the Certified Manager of Quality/ Organizational Excellence examination. Exam application fees are separate.

Basic Quality Tool Application

Saturday, October 14, 2006 8:00 AM-4:00 PM

Cost: \$79 (includes textbook)

Instructor: Glenda Overstreet

This course is for anyone new to the quality field or for someone wanting to know more about quality tools. Participants will learn about process improvement and problem solving tools. Participants will gain a practical, how-to understanding of applying basic quality tools in their workplace. Designed as partial preparation for several ASQ certification examinations. Exam application fees are separate.

The Following Available Job Opportunities Can Be Viewed With More Detail at WWW.ASQ1301.ORG

Kalmar Industries USA, LLC

Kalmar Industries Corp., the leading supplier of container and trailer handling equipment has an immediate opening at its plant manufacturing facility for

Quality Assurance Manager. Position reports to the Director of Operations.

Responsible for the Product Line and Assembly Plant Quality Assurance Program and the quality production of all Kalmar 4x2 Terminal Tractors worldwide.

Candidates should submit their resume along with their salary history and salary requirements to:

Joe Hastert

Human Resource Manager

Kalmar Industries USA, LLC

Joe.Hastert@Kalmarind.com

Heatron, Inc.

Heatron, Inc. has grown to become a leader in innovative heating element and thermal management designs and solutions, since its founding in 1977.

Quality Engineer

Responsibilities:

Develop, maintain and continuously improve elements of the quality control system especially including Quality Control Plans for new products and processes using statistical methods as appropriate.

Continued on ASQ website

Qualified candidates please forward resume and salary requirements to sandyv@heatron.com or

Paulo

Paulo, a leader in the metals processing industry for over 50 years, is seeking a **Quality Manager** for our Kansas City, MO facility. This facility specializes in vacuum, continuous belt, batch and stress relieving, black oxide coating, metallurgical services and trucking.

Visit our website: www.paulo.com

Qualified applicants should send resume and salary requirements to:

lgeyer@paulo.com

5711 West Park Avenue

St. Louis, MO 63110

Grant Cooper and Associates

has been retained to recruit an executive for the position of **Director of Quality.**

The client is a \$300 million, closely held, private, family-owned manufacturing business located in St. Louis, MO.

Candidates must offer 10 years of quality experience in an ISO manufacturing environment and 5 years at a senior manager level in Quality with multi-site responsibility. Preference for Six-Sigma, Black Belt Certification.

Interested Individuals are welcome to contact

Beth Gordon at 800-886-4690 ext 119 or

gordon@grantcooper.com

2006-07 Section Officer & Committee List

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Other: JEC Rep		Heather McCain	403914	HeatherMcC@aol.com	See above

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ASQ, a professional nonprofit association, is the worldwide leader in the development, promotion and application of quality-related information and technology for the quality profession, private sector, government, and academia. ASQ, headquartered in Milwaukee, serves more than 133,000 individual and 1,100 sustaining members.

American Society for Quality

Kansas City Section 1301
Quality Matters Newsletter
PO Box 414693
Kansas City, Missouri 64141-4693

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Schedule of Events

- June 1-KAE application seminar
- June 3-CQE/CQA/CSQE/CQIA/CCT/CQPA EXAMS
- June 5- KAE Golf Outing
- June 13- 6 σ Study Group
- June 15-Garmin Plant Tour

Deadline to get ASQ expenses turned in for reimbursement by the section

June 2006

Sun	Mon	Tue	Wed	Thu	Fri	Sat
				1 KAE application seminar	2	3 EXAM
4	5 KAE Golf	6	7	8	9	10
11	12	13 6 σ	14	15 Garmin Tour	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	