



# quality matters

ASQ Section 1301

October 2006

Volume 8 , Issue 2

## THE OCTOBER 21<sup>st</sup> WORKSHOP PRESENTS

### 5S – Welcome to “Boot Camp” for Lean Manufacturing

**Join us on October 21, 2006, at the BTC in Kansas City, Missouri for a thorough understanding of the first tool in Lean Manufacturing – 5S – the five pillars for starting your own lean implementation.**

Be ready for a fast pace, fun and preparatory workshop providing you with enough information to begin your own 5S program.

Understand the 5S principles for workplace organization, techniques for visual controls, importance of sharing information and standardizing, integrating standards into the workplace and how 5S combines with other lean processes to achieve JIT production, total quality and total productive maintenance. Create and implement appropriate visual controls, drawing on all five senses.

5S is a systematic method to organize, clean and standardize a workplace and keep it that way! The 5S process consists of Sort, Set in Order, Shine, Standardize and Sustain. When implemented correctly, 5S makes your workplace cleaner, safer, organized and free of clutter. You will learn about red tagging, visual controls, clean to inspect, maintaining the first three S and preventing the area from reverting back to the unwanted, undesirable condition it was.

Opportunities and successes will be discussed along with before and after pictures of the many successes.

It is a proven fact that unless an organization begins its lean journey with 5S that the other tool that include QCO (SMED), Autonomous Maintenance, and TPM will not succeed unless a sound and discipline 5S program is in place.

#### **About the speaker:**

**Jim Urkevich** is a senior, 14 year member of ASQ with a CQA. He has been involved in the KAE as an Examiner and Judge. Jim also is a RAB Lead Auditor.

Jim has been with Banta Publications and Catalog Solutions since 1995. He was hired as Quality Services Manager with his first assignment being to implement a Client Training Program focusing on print quality. Affectionately called PIPE (Partners In Printing Excellence), this program has been instrumental in developing our clients into understanding the printing process.

The late Dick Wildauer of the BTC and Jim developed a home grown quality program for Banta called “Process Discipline”. This consisted of developing and implementing a customized quality pro-

gram with an emphasis on Work Standardization, Document Control, Process Mapping, Auditing, Training and Corrective Action. A very successful program that showed a savings from 1.5% of sales in rerun/rework COQ to 0.3%.

#### **PLEASE NOTE:**

The location for this years ASQ Workshops will be Room 248 at the MCC Business Technology College. More detail on page 2.

#### **IN THIS ISSUE**

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## Workshop Information

MCC Business Technology College , 6899 Executive Drive in KC, MO Near World's of Fun  
 October 21, 2006  
 8 am to 12 noon  
 Continental Breakfast Provided, Cost with Reservations is \$16  
 Without reservation \$20 and students with valid ID \$10  
 Reservations: Heather McCain 913-302-9350 Mobile or  
 HeatherMcC@aol.com

### Directions to Room 248

Come to the East Lobby address 6899 Executive Drive, Turn right in the lobby go up the stairs and turn left. The room is down the hall and on the left.

Please make your Workshop reservation by  
 October 18, 2006



### WELCOME !!! NEW SECTION MEMBERS

Mohamad Al-Tamimi  
 Kelly Brace  
 Evonne Every  
 Eric Fleming  
 Joe Fowler  
 Eric Hoyer  
 Carrie Jones  
 Virginia Kurple  
 Michael Manteuffel  
 Calvin Mizzell  
 William Newland  
 Ken Norris  
 Douglas Perry  
 Christine Powell  
 Suman Sreenivasan  
 Randy VanderLeest  
 David Whitmer  
 Valeria Williams  
 Cory Zuehlsdorf

### Do you have a Recertification to Submit?

The correct address for sending  
 Recertification Packets is :  
 Bobbi Fiedler-Prinslow  
 c/o Hallmark Cards  
 2501 McGee, Mail Drop 226  
 Kansas City, MO 64141

PH: 816-274-8711  
 FAX: 816-274-4084

“  
 Excellence  
 is the  
 capacity to  
 continually  
 improve.  
 ”

From Last Month's  
 Workshop  
**Roger W.  
 Pearson**

### *CERTIFICATION EXAM DATES*

	<u>2006 EXAM DATES</u>	<u>APPLICATION DEADLINE</u>
CQT/CRE/CMI/CHA CBA/CMQ OE Six Sigma Black Belt	October 21	August 18
CQE/CQA/CSQE/CQIA CCT/CQPA	December 2	October 6
	<u>2007 EXAM DATES</u>	<u>APPLICATION DEADLINE</u>
CQT/CRE/CMI/CHA CBA/CMQ OE Six Sigma Black Belt	March 3	January 12
CQE/CQA/CSQE CQIA/CCT/CQPA	June 2	April 6
CQT/CRE/CMI/CHA CBA/CMQ OE Six Sigma Black Belt	October 20	August 17
CQE/CQA/CSQE/CQIA CCT/CQPA	December 1	October 5

### Situation Wanted:

Seeking KC area opportunities to  
 conduct an internal or external ISO  
 compliance audit under the direc-  
 tion and guidance of an IRCA certi-  
 fied ISO QMS Lead Auditor.

Please contact:  
 Monte Olsen  
 Chief QA Specialist  
 785-838-2165 W 816-213-7108 M

## ASQ 1301 Board Meetings

No special invitation is needed— any member or prospective member is invited to participate

Scheduled every 2nd Thursday of the month, from 6-8 pm

At  
Lucky Brew Grille  
5401 Johnson Drive  
Mission, KS

The meeting is in the coffee shop area but full menu may be purchased (diners pay for their own meals)  
Questions? Call Diana Fiddick 913-648-5420

**Technical Seminars** is offering two seminars for Industry

**“Manufacturing Process Control”**,  
M-W October 30-Nov 1

**“Structuring Effective Quality Systems”**.,  
Th-Fri November 2-3

Marriot Hotel,  
1401 West 22nd Street,  
Oak Brook, IL  
Phone: 203-966-5331

Section  
1304  
Information

Semi-Annual Treasurer's Report  
Effective 9/16/06:

Checking Account Balance  
\$33,648.73

DWS-Scudder Money Market Fund  
\$8,918.23

CGM Mutual Fund  
\$23,551.57

Average Revenue from Spring 2006 Workshops \$606  
(Subtracting April Terez workshop, the amount is \$381)

Section 2005 - 2006 Annual Financial Report Forms -  
Received at ASQ Headquarters on 8/1/06

Section 2006 - 2007 Budget has been completed and  
approved  
Steven Spangler, Treasurer

### Mark Your Calendar!

The St. Louis ASQ Section 1304 is offering a Spring Conference in 2007

There will be all day workshops offered on the 11th and 12th and a conference on the 13th.

Watch for more details as they become available.

The KC section is discussing a “Road Trip” to attend.

<http://asq-stl.org> for more information on the conference



## Introducing ASQ 1301 Member Steven Spangler

I am Steve Spangler, Treasurer of Section 1301. I have been an ASQ member for five years. I am employed at AZ Automotive as a Quality Engineer. I have been in the quality field for over six years in printing and automotive manufacturing. I am a CQA, CQE and CQM.

# CERTIFICATION PREPARATION CLASSES AT KCKCC

## Introduction to Auditing

Wednesday/Monday/Wednesday, October 11,16,18, 2006 6:00-9:00 PM

Cost: \$125 (includes textbook)

Instructor: Tim Snyder

This course covers the basics of auditing a quality system. Participants will gain an understanding of auditing principles, how to audit a quality system, and what steps are involved in an audit. Preliminary work, executing, reporting, and closing an audit will be covered.

Designed as partial preparation for the Certified Manager of Quality/ Organizational Excellence examination.

Exam application fees are separate.

## Basic Quality Tool Application

Saturday, October 14, 2006 8:00 AM-4:00 PM

Cost: \$79 (includes textbook)

Instructor: Glenda Overstreet

This course is for anyone new to the quality field or for someone wanting to know more about quality tools. Participants will learn about process improvement and problem solving tools. Participants will gain a practical, how-to understanding of applying basic quality tools in their workplace. Designed as partial preparation for several ASQ certification examinations.

Exam application fees are separate.

# Kansas City IIE Conference

**An Engineered Approach To Lean and  
The Principles of Servant Leadership**  
Presented by Amy McHenry of H.B. Maynard and Co., Inc.

**November 9th, 2006  
Great Wolf Lodge  
Kansas City, KS**

Questions? Jennifer Albers (jennifer.albers@yellowcorp.com), Jay Christensen (kjchrist@jcpenny.com) or Liz Meyer (lmeyer3@hallmark.com)

IIE Members \$125.00, non IIE Members \$150.00, Full time students \$45.00

Name \_\_\_\_\_ Company \_\_\_\_\_

Phone \_\_\_\_\_ Email \_\_\_\_\_

Circle one    Member                      Non Member                      Student

\_\_\_\_\_ Check payable to "Greater KC IIE"

\_\_\_\_\_ By credit card: Please charge \$ \_\_\_\_\_ to my Master Card    Visa    AmEx    circle

Credit Card Number(16 digits) \_\_\_\_\_

3 digit Code on back of card \_\_\_\_\_

Name of Card Holder \_\_\_\_\_

Authorized Signature \_\_\_\_\_

Card Billing Address \_\_\_\_\_

Expiration Date \_\_\_\_\_ Total Amount Due \_\_\_\_\_

Mail payment to KC IIE, Jennifer Hedberg, 4728 Oak St. #1143, KC, MO 64112

Payment due by 10/17/06



Greg McKain  
ASQ 1301  
Placement Chair

# Career Corner Career Corner

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## Career Transition – Your Personal Marketing Plan <sup>(1)</sup>

Last month we talked about the networking benefits of getting involved in local Kansas City Area Job Clubs. A list of Job Clubs with key contact information was provided. If you missed last month's article, you can still view the list by visiting on-line at [www.asq1301.org](http://www.asq1301.org) and clicking on the "Jobs" page. There you will find an area to click for the Jobs Clubs just above the listing of job opportunities.

In addition, anyone interested can register on-line to receive emails automatically when a new job is posted. A link to the National ASQ website is also available to search national job postings. I encourage you to share the ASQ 1301 website with your HR representative or hiring manager so the website can be utilized to post Quality job opportunities that may come open in your company. This is a free service and will help provide networking vital to effective job searches.

The job club concept was pioneered by a leading career transition firm, Lee Hecht Harrison, in 1992 by using a team based Job Search Work Teams (JSWT) with their clients. The ultimate goal of a JSWT is simple: *help each person in the group find a job as quickly as possible*. The team functions as a:

- Project management team
- Advisory panel
- Core network
- Task support group

JSWT provide the support and networking, however, the *key productivity measure* is how many hiring managers did you talk to today and what is your *personal marketing plan* to target your job search efforts.

### Creating a Personal Marketing Plan

Break through insights into how you fit into your target market and focused talks with hiring managers rarely happen by accident. Behind each one is a well constructed marketing plan. Your plan defines where you want to go and how you plan to get there. It also helps you target the types of organizations you plan to pursue. So take your time and give careful consideration to all the options.

There are many ways to write a marketing plan. Think about a marketing plan in terms of building another piece of your communications and networking strategy. Two questions need to be answered:

1) What is your objective? 2) What is your target market?

### What is your objective?

Creating a marketing plan begins with a clear definition of what kind of work you want and what you have to offer. This first and most crucial step continues with a thorough analysis of the roles or areas of work that fit your experience – the functions.

Ask yourself where you think your greatest strengths will be put to their best use and deliver the greatest satisfaction back to you in your career. If you are like most people, you'll continue revising and refining your plan throughout your career. Start thinking "career" instead of "job", so that you don't miss out on satisfying opportunities.

### What is your target market?

Targeting your job search happens through continuous effort that includes hard work, careful research, knowledge and experience, as well as developing a smart strategy. Create your criteria by defining your geographic location, industry or type of organization, the size of organization, and the organizational culture. You may even look at size, growth curve, factors affecting future growth, competition from other companies, and other key issues that will help you crystallize your decision to pursue or not pursue a certain target.

Continued on next page →

Career Corner Continued from page 5

### What are your top 50 target organizations?

Don't guess – identify your target organizations using your criteria. Research and stay informed about them. Read, ask questions and listen. Use the research to build your initial list of 50 organizations. Then refine your target list and develop your networking activities to focus on those target organizations.

<sup>(1)</sup>Reference to this article is provided by excerpts from Lee Hecht Harrison *Career Resource Network*. Permission granted. For more information visit their website: [www.LHH.com](http://www.LHH.com)

### Kansas Quest For Excellence XI 2006 "Continuing the Journey"

Conference and Awards Banquet  
December 5, 2006 at the Wichita Marriot  
Program and Registration Brochures available at [www.kansasexcellence.org](http://www.kansasexcellence.org)

Join us for a day of dynamic learning! Attend informative keynote sessions with 2005 Malcolm Baldrige National Recipients DynMcDermott Petroleum Operations Company, Bronson Methodist Hospital and Sunny Fresh Foods, Inc. In addition, there are several break-out sessions designed to offer conference participants interactive learning with other high energy professionals from the education, business, health care, non-profit and government sectors.

## 2007 JEC Directory

Published by *Catchword Graphics, Inc.*

8601 NW Overland Drive • KC, MO 64154 • Phone(816) 741-9484; FAX (816) 746-1989 •

E-mail [Catchword2@aol.com](mailto:Catchword2@aol.com)

Dear Advertiser:

The **Joint Engineering Council of Kansas City** is requesting your participation in its 2007 Directory. The JEC represents over **5,000 professional engineers** in over **23 professional engineering societies** from Kansas and Missouri. The JEC Directory is now published annually. Advertising in the directory provides you with **one year of exposure** to a large, professional group of engineers and engineering corporations in Kansas and Missouri. The 2007 Directory will be distributed in February, 2007 in conjunction with **Engineer's**

### Week celebrations.

The JEC Directory will be approximately 100 pages. Each page is 8 1/2" x 11". 5,000 directories will be **mailed directly** to each person listed. The rates below are for black and white ads. Advertisers wishing to have up to four color ads can contact the publisher for rates. All advertisers receive a complimentary copy of the JEC Directory.

### Advertising Rates

Inside Front Cover.....	\$ 1,200.00	1/8th Page.....	\$ 300.00
Inside Back Cover .....	\$1,200.00	Quarter Page.....	\$ 400.00
Back Cover.....	\$ 1,600.00	Half Page.....	\$ 500.00
Full Page.....	\$ 600.00		

Take advantage of the JEC Directory and get **one year of exposure** for your company with over **5,000 professional engineers and their firms** in Kansas and Missouri.

### ASQ Section 1301 Disclaimer

If you do not wish to be personally included in the JEC directory you must contact Phil Grieshaber, he is listed in the contact list on page 7.

# 2006-07 Section Officer & Committee List

Chair	OFFICER	Diana Fiddick	fiddick@everestkc.net	913-648-5420*
Chair-Elect/SMP Chair	OFFICER	Gene Kelly	thekellys1@aol.com	913-681-3305
Vice Chair	OFFICER	Stephen Spangler	sjspangler2002@yahoo.com	913-859-0990 ext 224 W
Secretary	OFFICER	John Vann	jvann@kc.rr.com	816-531-5310 H
Treasurer	OFFICER	Stephen Spangler	sjspangler2002@yahoo.com	913-859-0990 ext 224 W
Arrangements Chair		Gilbert Snedden	Gilbert@rudolphkc.com	816-363-5522 W 816-483-0408 H 816-822-1414 F
Auditing Chair* <sup>A</sup>		Jerry Parker	Jerry.parker.b@bayer.com	913-268-2182 P 913-268-2160 F 913-568-9471 M
Authorized CQMgr Trainer		Heather McCain	HeatherMcC@aol.com	913-440-2236 W 913-302-9350 M
Certification Chair		Dana Yarnell	dyarnell@kinedyne.com	785-841-4000 W 913-583-1397 H
Contact Person		Tim Snyder	tim.snyder@att.com	913-712-2417 W 913-393-0815 H
Database Chair		Phillip Grieshaber	phillipgcqe@hotmail.com	816-914-7002 H 816-233-4530 W
Education Chair		Doug Wood	Dwood4@hallmark.com	816-274-8108 W 913-402-7210 H 913-669-4173 C
Examining Chair		Heather McCain	HeatherMcC@aol.com	See above
Historian/Librarian		Laurel Berenguer	LBerenguer@kc.rr.com	816-695-8941
Immediate Past Chair		Jim Urkevich	Jurkevich@kc.rr.com	816-792-6420 W
Internet Liaison		21 <sup>st</sup> Century Solutions	dale.ahle@21cs.com	816-935-1842
Membership Chair/ Nominating Chair		Lois Cowden	lycdn@kc.rr.com	(816)455-7682
Newsletter Editor		Cathy Kannianen	Cathy.Kannianen@DeLaval.com	660-646-5592 W
Placement Chair		Greg McKain	<a href="mailto:gregmckain@yahoo.com">gregmckain@yahoo.com</a>	(913) 897-2109 H
Program Chair		Tom Johnson	TJohnsonleesumitt@sbcglobal.net	913-440-5471 W
Program Chair		Deb Denavs	ddenavs@hotmail.com	913-764-5934
Recertification Chair		Bobbi Fiedler-Prinslow	bfiedl1@Hallmark.com	816-274-8711
Publicity Chair		Jim Urkevich	Jurkevich@kc.rr.com	816-792-6420 W
Other: KAE (KS Qual Award)		John Shoemaker	john.shoemaker@americaninformatics.biz	785-234-6351
Other: JEC Rep		Heather McCain	HeatherMcC@aol.com	See above
Other: Community Outreach		Gene Kelly	thekellys1@aol.com	913-681-3305

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ASQ, a professional nonprofit association, is the worldwide leader in the development, promotion and application of quality-related information and technology for the quality profession, private sector, government, and academia. ASQ, headquartered in Milwaukee, serves more than 133,000 individual and 1,100 sustaining members.

## American Society for Quality

Kansas City Section 1301  
 Quality Matters Newsletter  
 PO Box 414693  
 Kansas City, Missouri 64141-4693

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### Schedule of Events

- There are two KCKCC courses offered this month see details on pg 4.
- October 3 —Six Sigma Study Group
- October 12—Section Board Meeting, pg 3
- IIE Conference, pg 4
- October 21—  
**Workshop** 5S-Lean Manufacturing  
 ASQ Exams, pg 2
- October 30—  
 Technical Seminars, pg 6

### Upcoming Events

**November 9, KC IIE Conference**

# October 2006

Sun	Mon	Tue	Wed	Thu	Fri	Sat
1	2	3 <i>6σ Study Group</i>	4	5	6 <i>Deadline CQE App</i>	7
8	9	10	11 <i>Auditing</i>	12 <i>Board Meeting</i>	13	14 <i>Basic Quality Tools</i>
15	16	17 <i>IIE registration</i>	18	19	20	21 <i>EXAM Workshop</i>
22	23	24	25	26	27	28
29	30 <i>Technical Seminars</i>	31				